

At a Glance

- **Industry:** All Sectors
- **Application:** Parcels
- **Timeline:** Two Days
- **Results:** A high-level report comparing company with industry, identifying positives, improvement areas and potential savings.
- **Price:** £1,200 plus VAT, excluding expenses



OPS
LOGISTICS CONSULTANCY LTD
POWER TO HELP™

Parcels Health Check



Health Check Overview

Parcel output is a crucial part of any business and is often the only physical contact between a business and their customer. It is normally the first means of communicating with customers, either for transactional or marketing purposes.

Why parcel distribution should be on your priority list: 50% of your current distribution spend could be carrier contingency costs. 33% of customers will not buy from you again if their delivery experience is poor. 80% of your customers, after having a poor experience, will tell their friends. And finally, perfect parcel deliveries increase customer acquisition, improve customer retention and improve your profits.

OPS Logistics Consultancy Ltd (OPS) will provide an experienced consultant to review your company's parcel output. They will compare your current modus operandi against your business requirement, industry standards and provide suggestions for alternative methodologies.

At the end of the Health Check, a high-level report will be produced covering:

- Executive Summary
- List of source information
- List of assumptions and risks
- Overview of current operational methodologies
- Comparison against industrial standards
- Best-in-Class operational practices
- Areas for improvement
- Alternative methodologies
- Potential savings

Health Check Benefits

You will have a single view of your parcel operation and cost. The information provided will enable you to make intelligent and informed decisions for your future.

Prerequisites of Health Check

In order to provide a meaningful report within such a confined period of time (Two days), there are a number of things you will need to provide before the start of the engagement:

• Number of consignments per annum	• Annual parcel spend
• Average items per consignment	• Average weight per consignment
• Carriers used	• Average size per consignment
• Claims history	• Customer service process
• Returns method	• Current delivery proposition
• Collection times	• Collection location

Price

A fixed cost of £1,200, excluding VAT and expenses. This provides for no hidden surprises.

Further Information

Please contact us:

Tel: 01234 714632 Email: enquiries@opslc.com